



- Where do I go to sign up for online giving?
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### Where do I go to sign up for online giving?

You can find a link on our website homepage. Just click on the dollar sign at the bottom right or you can click [ONLINE GIVING](#).

### **Where do I go to stop a scheduled gift?**

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Click the FINANCE tab in your personal profile in our online community. You will see the lists of scheduled gifts there, and can stop any schedules as needed.

### **Why is using my checking account better for my church?**

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When you allow your gift to be withdrawn directly from your checking account, the church is charged a transaction fee of 50 cents. When you use your credit/bank card, there is an additional fee of 3–5% of the amount given charged to the church. For every \$1,000 given, this is an extra \$30–\$50 that the church never receives. The savings really add up!

### **How do I schedule payments to match my paychecks, which come on the 1st and 16th of every month?**

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You will need to create two monthly schedules. One that starts on the 1st of the next month, and one that starts on the 16th of the next month.

### **How do I schedule a gift to always happen on the same date every month?**

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Set up a monthly schedule, and choose the starting date to be the day of the month you want.

### **What payment frequencies can I choose for my gift?**

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You can choose to schedule a gift to be paid weekly, every two weeks, monthly, quarterly (once every three months) or annually.

### **How do I change a schedule?**

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You have to stop the existing schedule from your profile's financial tab and create a new schedule with the updated information.

### **What if I can't see financial transactions on my profile?**

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Contact your administrator and have them stop the scheduled gift for you.

### **Do you accept debit cards?**

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Yes, we do accept debit cards that are processed without a bank pin number (i.e, processed as a credit card even though it is a debit card). We do not accept regular credit cards (i.e., non-debit cards).

### **Do I need a login and password to give online?**

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No. However, if you want to create a repeating gift from your checking account you will need to access our secure online community.

### **I am still not sure how to set up a repeating gift. Will you help me?**

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Yes. We have an authorization form you can complete and return to our office administrator for processing.